



# Standard industry release agreement, indemnity and release/waiver

**563.332.4889**

Crow Ridge Plaza, 2491 53rd. Street, Bettendorf, IA 52722

The Paddling Pooch.com

I understand that the services offered by The Paddling Pooch LLC (Paddling Pooch) are not intended as a substitute for veterinary care, and consultation with a veterinarian is recommended for any matters relating to the health of the dog. Further, I understand that individual sessions and corresponding outcomes are dependent upon the condition and age of the dog, the goals of the owner, the nature of the dog's injury (if applicable) and the dog's emotional and behavioral condition.

I understand I'm responsible for and agree to provide Paddling Pooch staff with current medical information, including underlying medical conditions, medications, veterinarian name and contact information, and veterinarian recommendations, and limitations for the dog(s) brought to Paddling Pooch for services offered. I agree that I am responsible for determining whether the services provided by Paddling Pooch are appropriate for my dog(s). Also, I'm responsible for any risk posed by undisclosed medical conditions.

I understand by allowing my dog(s) to participate in the services offered by Paddling Pooch, I give my permission for Paddling Pooch, to take photographs, and/or videos, and to use the images of my dog in printed matter, internet sites, or other promotional or advertising capacities. Photographs and videos are the property of The Paddling Pooch LLC.

I, the undersigned, warrant that I am the owner or person responsible for the dog(s) brought in for services at The Paddling Pooch, LLC, and therefore accept full responsibility for damage to property or injury or death to people or other animals arising out of use of the grounds and spa and the actions and conduct of the undersigned and my dog(s), and accordingly agree to indemnify The Paddling Pooch, LLC, and its owners, employees, independent contractors and independent therapists for money damages and attorney fees; and further waive all personal claims and release The Paddling Pooch, LLC, its owners, employees, independent contractors and independent therapists for damage, injury or death sustained by me, arising out of my participation in the activities and services of The Paddling Pooch, LLC, or presence on or use of the premises where services are performed; and further waive subrogation claims of insurers.

This Release and Indemnification Agreement shall also bind the members of my family and all respective heirs, executors, administrators, legal representatives, successors, and assigns, shall be deemed as a RELEASE, WAIVER, DISCHARGE and COVENANT NOT TO SUE the above named RELEASEES. This Agreement shall be construed in accordance with the laws of the State of Iowa.

**By signing below, I acknowledge that I have read and fully understand this Agreement, Indemnity, Release & Waiver, and Policies & Procedures.**

Dated this \_\_\_\_\_ day of \_\_\_\_\_, 20 \_\_\_\_\_

Signature: \_\_\_\_\_

Print your name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Home Ph: \_\_\_\_\_

Work Ph: \_\_\_\_\_

Cell Ph: \_\_\_\_\_

Email: \_\_\_\_\_

<b>Company Use Only:</b>	<b>Employee Signature:</b>	<b>Date:</b>
--------------------------	----------------------------	--------------

- Appointments** - All sessions are by appointment only and run on time. Please arrive a few minutes early so your dog has time to defecate if he has not before your arrival. If you are late, your session will be shortened accordingly. First time clients should arrive approximately 20 minutes early. **There is a \$200 charge to your account if your dog defecates in our hydrotherapy pool.** If your pet defecates in our pool, we are required to drain it, sanitise it, refill it, and “shock” it, to bring it back to the required specifications, an approximate 48 hour process.
- Agreement for payment & cancellation policy** - If you need to change or cancel your appointment, please provide adequate notice (at least 12 hours). Cancellations made less than 12 hours in advance will incur charges (50% of the session price) unless we are able to fill the appointment.
- Transaction policies** - Payment is due on or before service is rendered. We accept cash, checks, and all major credit cards. The Paddling Pooch reserves the right to change policies, procedures, services, and adjust fees without notice. We will attempt to notify you of these changes but it is ultimately your responsibility to be aware of current policies and rates.
- Leash** - All dogs must be on a leash when on the property, unless in a treatment room, pool or drying room.
- Right to refuse service** - The Paddling Pooch LLC, at it's sole discretion, reserves the right to refuse or suspend any and all service to anyone for any reason.
- Age & spay/neuter requirements** - Dogs of any age are welcome at The Paddling Pooch LLC. In heat females will not be allowed to participate in any type of therapy session during the heat cycle.
- Flea control** - If a topical flea treatment is used, it must not be applied within 4 days of a swim session.
- Grooming** - Dogs swimming need to be clean, recently brushed and have their nails trimmed and filed.
- Feeding** - Dogs should not be fed for a minimum of 6 hours before a swim, 10 to 12 hours if the dog has bowel control problems. You must let us know if your dog has bowel control issues.
- Pre and post surgical swims** - We need a written veterinary clearance to swim your dog if your dog is scheduled for surgery within one month of the swim, or is swimming post-surgery.

**By signing the other side of this form, you acknowledge receipt of and adherence to the above policies.**